

# We are opening again very soon

## Opening hours



### CANTERBURY

Mon to Fri: 8am - 8:30pm

Sat: 8:30am - 6pm

Sun: 11am - 4pm

### PRESTON STREET

Tues to Fri: 9am - 5pm

Sat: 8am - 4pm

### WEST STREET

Mon to Sat: 9am - 5pm

Sun: 10am - 4pm

### WHITSTABLE

Mon to Sat: 7am - 8pm

## Phones



Phones will be operating as normal when we re-open. We are currently keeping your messages so we can contact you as soon as we can make appointments.

## Payment



We are asking that you pay for your service in full over the phone when we book your appointment. If this is not possible we will need to take a minimum of a 50% deposit. This is because at this time we cannot function if people do not attend their allotted appointment time. We appreciate your understanding.

We will be taking cash as well as card payments. 10% added to your bill to cover the extra time and equipment costs. As soon as we can get rid of this charge we will.

If you cancel your appointment with less than 24 hrs notice you will be charged 50% of the cost. If we cancel your appointment you will not be charged.

## Stylists



In some of the salons our stylists will be working in teams, late and early shifts. If your usual stylist isn't available at a convenient time we can book you in with another member of the team.

All our stylists will be wearing PPE during your appointment to keep you safe.

## Clients



We ask that you attend your appointment on time. There will be no waiting area in the salon so you will be bought in to the salon by a member of staff. You will need to wear a mask, either your own or one we provide. Your belongings will need to be placed in a bag that will be kept with you during your appointment.

## Contacting you



We will begin contacting you soon to book in appointments.

## Offers



All our offers are currently suspended other than our NHS discounts.

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